



## DALLAS COUNTY WATER & SEWER AUTHORITY

2504 OLD MONTGOMERY HIGHWAY  
P.O. BOX 1413  
SELMA, ALABAMA 36701  
PHONE (334) 872-2820 - FAX (334) 872-2895

Dear Customers,

**OUR OFFICE REMAINS CLOSED TO THE PUBLIC AT THIS TIME. WE OFFER DRIVE-THRU SERVICES MONDAY - FRIDAY FROM 10:00A.M. – 2:00 P.M. IF YOU SIMPLY WANT TO MAKE A PAYMENT PLEASE DROP IT IN OUR DROP BOX AND WE WILL APPLY IT TO YOUR ACCOUNT.**

**(Must be Check or Money Order only- PLEASE NO CASH)**

Payments can still be made through any of the following methods:

- Night Dropbox (*located next to our drive-thru window. **NO CASH will be accepted. Checks & Money Orders Only.***)
- Online at [www.dallascountywater.com](http://www.dallascountywater.com) (*You will need your account number to create your online account. Your account number is located on your bill card.*)
- By phone at **1-877-225-9321**
- By Mail **P.O. Box 1413  
Selma, AL 36702**

DCWSA's suspension of disconnects and late fees remains in place. If you have any problems with your services, including leaks, low water pressure, or need new services, etc., please feel free to contact us through our on-call service system by dialing our local number **(334) 872-2820** and we will be glad to assist you.

Thank you for your cooperation and understanding. Please be safe!